**Resources:**

Read the following CBC article and watch the videos:

* <https://www.cbc.ca/news/canada/toronto/hsbc-introduces-pepper-the-robot-promising-fun-efficiency-and-job-growth-1.5261812>
* <https://www.bnnbloomberg.ca/technology/video/hsbc-branch-in-toronto-debuts-pepper-the-robot~1766043>
* <https://www.bttoronto.ca/videos/hsbcs-new-banking-robot/>

**Questions:**

Answer the following questions using the resources listed above. Submit your answers to GitHub.

1. Who is Pepper?
   1. Who does Pepper work for?

Pepper works for HSBC

* 1. What can Pepper do?

Pepper can book Appointments, offers information and help, and he also dances

1. How is Pepper expected to help HSBC?
   1. List some general expectations.

The bank expects Pepper to revolutionize the efficiency of customer satisfactory, job growth, and efficiently

* 1. Provide a specific example.

He can book appointments, offers help to those who need it, and offers help.

1. How is Pepper and example of Artificial Intelligence? (Google Artificial Intelligence for a   
   definition of AI.)

AI is defined as the simulation of human emotions and actions. This shows that Pepper is an AI as he too simulates human activities and feelings.

1. Why are some people concerned that AIs like Pepper will take away jobs from humans?
   1. List some general concerns.

They are concerned 50% of the current work will be taken over by AI’s

* 1. Provide a specific example of a human job at HSBC that could be replaced by Pepper.

People like a banker, or a receptionist can be replacing by pepper. It will also benefit banks due to less employees

1. Why do some people say that AIs like Pepper will create better jobs for humans?
   1. Provide an example where Pepper may actually create more human jobs at HSBC.

This may create more jobs for humans as it will need someone to look after and clean the robot. Also, if the robot breaks down, they will need a technician to fix Pepper. Also, people will need humans to build the robots.

* 1. Provide an example where Pepper may make jobs at HSBC more rewarding for humans.

Pepper may create more jobs because since there are less people working at a bank, the fewer humans working there will be paid more money since there are less people to pay.

1. Who do you believe, the people who say AIs will take away jobs or the people that say AIs will create better jobs? Justify your answer with specific examples.

I believe that AI’s will take away jobs from people, because manufactures and Job owners need to find workers who are replaceable, require little pay, and are extremely excellent at their job, so they will turn to robots for maximum production. As a result, they will turn to robots and AI’s as employees and workers. Therefore, there will be less and less jobs in the future for humans due to robots or AI’s.